



5775 Carmichael Parkway
Montgomery, AL 36117
(334) 244 9797
www.at-psi.com

Performance Support, Incorporated is a woman-owned small business with operations headquartered in Montgomery, Alabama. Operating areas include California, North Carolina, Virginia, Georgia, Oklahoma, Utah, Massachusetts, and various places in Alabama. We began as subcontractor to Unisys Corporation, performing computer quality assurance and system optimization services in support of United States Air Force global operations. We take extreme pride in directly supporting current actions underway in Iraq and Afghanistan critical missions in information assurance and assured computing.

We build long-term professional relationships with our customers because we are committed to providing them with quality information technology services with premium put on teamwork, value, and integrity. We provide our customers with services by professionals who are certified *and experienced* experts in their field; who are innovative yet practical in tailoring technologies to the most cost-effective solutions for our clients. "If we help our customers be successful, we will be successful," says Debra Watkins, President. "We are committed to quality and service because, in this faceless age of the Internet and global economies, personalization is often overlooked. Personalization is critical," she adds. Not surprisingly, our team members have received awards from their peers and accolades from our customers, echoing the theme of our success. Our access to highly skilled people provides sound, seasoned experience to businesses wary of stepping into technology, and we have been successful by understanding that uneasiness and walking with our customers into their own futures.

In addition to caring for business partners, our team is deeply involved in the community. The founders, executive officers and team members all share a common thread in giving back to our community, region, and state. Activities include board of directors of the chamber, advisory council to the local technology high school, and the Armed Forces Communications and Electronics Association; we've served on the board for local and state level (Alabama state Information Technology Association) technology organizations; We visit local schools in association with the Community IT Partnership to increase awareness of careers, needs, and issues to help young people and their parents make informed decisions; we talk with young people to encourage them to stay in school... The list goes on and on and serves to underscore our fundamental premise which is to make a positive difference in the community that has supported our success.

Commercial Clients:

Our comprehensive military experience has enabled us to provide these professional services to commercial organizations located in the Southeastern United States. Our commercial site is www.at-psi.com, and we provide electronic commerce capabilities, to include Internet Services through ProNets, LLC. and associated internet services hosted on the stable Microsoft and Linux platforms. A cross section of customers includes:

- Montgomery Area AIDS Outreach facility, where we provide technical services such as server maintenance, desktop support, backup services, network management, and application loading. We also provide consulting services and planning to ensure they stay current and use prudent growth philosophies in their IT. We also support their Dothan office with the same services and provide technical support for web-based CAREWare (third party developed) software for health services, including HIPAA requirements.
- Miracle Pottery (www.miraclepottery.com) asked us to develop a simple, effective website to supplement their advertising efforts and brochures for sales and branding.
- Alabama Mortgage Bankers (MBAAL) (www.mbaal.org) asked us to host and make available their association registration content, all their by-laws and presiding members, and monthly news update services in a monthly support package for their website.
- Other web capabilities to client specifications available for review.
 - gracechurchmtmeigs.org/ Grace Episcopal
 - etreatmentonline.org/ E-Treatment
 - fpchildrenshospital.org/ Father Purcell's Children's Hospital
 - alarail.com Alabama Railcar
 - theorthoclinic.com Auburn Ortho Clinic



- fastforwardmontgomery.com/ Fast Forward Montgomery
- montgomeryhumane.com/ Montgomery Humane
- montgomeryarc.org Montgomery Red Cross

- Mental Health facilities in Alabama asked us to build a pharmacy management application to track reportable medicines in distribution areas. The resulting application was fielded at 7 sites across the state and used by several in-patient services.
- Recovery Services asked us to develop a reporting application to automatically update financial information to be sent to the national credit bureau.
- We custom built an inventory management system for a lawn and garden business.
- We built and fielded the Air Force Integrated Logistics web Portal website.
- Upchurch Construction receives outsourced services and network support for two domains.
- Alabama Easter Seals asked us to completely support their systems network.
- Father Purcell's Children's Hospital relies on us to provide total IT support for their network, workstations, and complete infrastructure.
- J&P Machine Shop relies on us to manage their network and applications.
- We created PSP-based applications for web sales services and provide Verisign e-commerce capabilities to those who choose to do business on the web, including Council on Substance Abuse, Humane Society, AIDS Outreach, Mortgage Bankers Association, and more.
- We provide total IT services to the Montgomery Area Humane Society.
- We also provide total IT outsourcing services to Thorington Road Baptist Church, Russell Truck Repair, Central Alabama Development Corporation, Action In Mailing, MAO, Partsnology, Dixie Electric Company, Country Inn and Suites, and others.
- We developed internet Intra-Net websites using Mambo for companies that wanted to be able to provide corporate value-added resources to their staff and resources spread across the country. Logins and resources available for only the corporate entities to view.

Performance Support, Incorporated provides technical systems engineering services in designing and assembling simple peer-to-peer networks or complex multi-server/integrated switched networks for small to medium-sized businesses. We manage customer service calls, manage projects, and manage contracts so that you can focus on what YOU do best: Your business. We support small businesses in becoming more efficient and effective.